C2M.v2.7.CCB

5.1.5 Manage Site Infrastructure

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Brief Description

Business Process: **5.1.5 C2M.CCB.Manage Site Infrastructure**
Process Type: **Process**
Parent Process: **5.1. Plan & Design Network**
Sibling Processes:

This process takes place when Customer (Residential or Commercial) requests any type of service from the Company. In many cases new site (Premise, Service Point, Meter or Item) need to be added. However, Company has already information about this site (Company currently provides or provided Services in the past for the site address), the similar business logic is applied and similar process is used to update application with additional information related to the Site and services provided.

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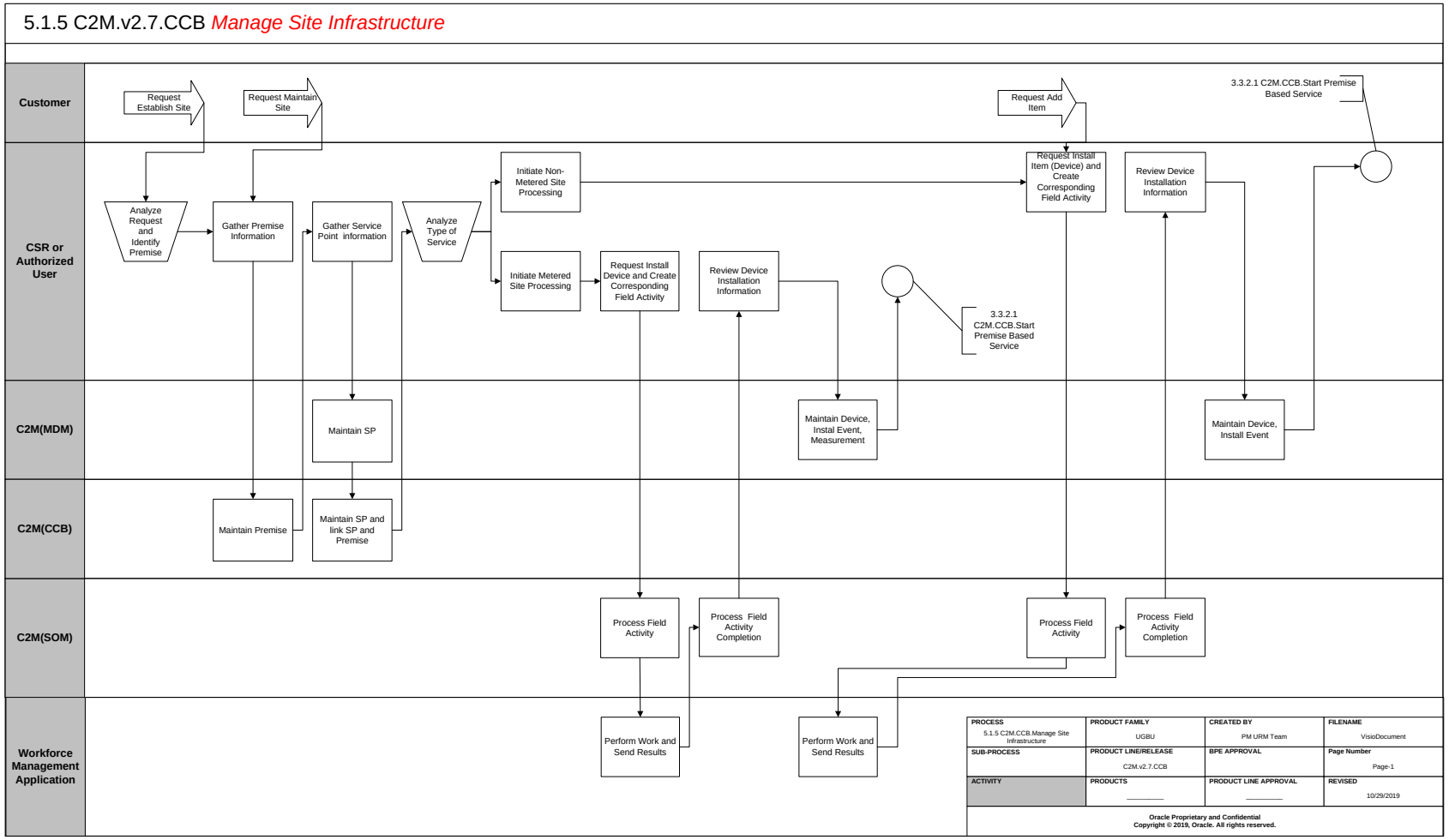
Business Process Model



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Test Documentation related to the Current Process

ID	Document Name	Test Type

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Document Control

Change Record

Date	Author	Version	Change Reference
07/20/09	Galina Polonsky	Draft 1a	No Previous Document
10/22/10	Geir Hedman		Updated Title and Content page
12/29/10	Ayelet Lavee		Minor updates
05/13/2014	Galina Polonsky		Review Updates
11/10/2015	Chris Brewster		Updated from 2.4 to 2.5
12/01/2015	Line Prado		Updated from 2.4 to 2.5
12/20/2015	Galina Polonsky		Reviewed, Approved Updates
08/15/2017	Jeffrey Yoong		Updated from 2.5 to C2M
01/09/2018	Galina Polonsky		Reviewed, Approved Updates
6/5/2019	Satya Kalavala		Updated format for v2.7

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Attachments:

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